



NewGene Privacy Policy

The privacy of our Patients and Customers is important to us. This document and the NewGene Terms and Conditions of Business set out the basis on which any personal data that we collect, or is provided to us, will be processed by us in line with the Data Protection Act 1998 (the "Act").

Customer - Personal Identification Information

We collect personal data from:

- The provision of information by the Customer to us in the request for clinical services
- The provision of information by the Customer to us in the request for contract research and development services
- Visitors to our website when you voluntarily submit personal information, such as name, email, and address, through the online enquiries form.

Data processing: The data collected will be used to provide:

- Information, products and services that you request from us
- To carry the obligations of any contracts entered into between you and us
- To notify you about changes in our service
- To alert you to meetings and events that may be of interest to you based on your previous engagement with us

NewGene will not provide your data to third party marketing companies.

Patient - Personal Identification Information

Consent

The Customer's (referring Clinician's) completion of an Order (supply of referral form and patient sample), constitutes an offer by the Customer to purchase the Services specified in it, and a warranty by the Customer that it has obtained the necessary consent from the Patient to enable the Services to be carried out.

Data processing

NewGene will collect, store and process the personal and sensitive personal data of the Patient in order to carry out the Services required and to provide a Report to the Customer. All test results, invoices and other confidential information issued by NewGene in connection with the delivery of the Services will only be disclosed to its professional staff and healthcare professionals associated with local patient pathways.

NewGene will only use the personal data of the Patient for the purposes of carrying out the Services and will not use the personal data for any marketing purposes.

Patient identifiable information will not be released to third parties with the exception of the sharing of data with the National Cancer Registration and Analysis Service (NCRAS).

- NewGene routinely submits identifiable data to NCRAS, as do other organisations involved in the clinical care of NHS cancer patients
- The legal basis for this is enshrined in Section 251 of the NHS Act 2006: https://www.gmc-uk.org/guidance/ethical_guidance/30639.asp
- Patients can opt out from the cancer registry, for more information please visit their website <https://www.ndrs.nhs.uk/>

Website Links

The NewGene website may contain hypertext links to other sites, not under control of the Company. NewGene cannot be held responsible for the contents and privacy policy of such sites.

Changes to our policy

Any change to our privacy policy will be made available on this page. We encourage customers to regularly check for updates.

Access to information

The Act gives you the right to access information held about you. Any access request may be subject to a fee to meet our costs in providing you with such details.

Questions, comments and requests regarding this Privacy Policy should be addressed to info@newgene.org.uk or +44 191 242 1923

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